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Essential Skills

Time Management Communication **Decision-Making** Problem-Solving **Team Management**

Essential PM Qualities

Leadership Strategic Planning **Problem Solving Time Management** Communication Risk Management Adaptability **Budgeting + Cost Control Process Improvement Technical Expertise**

PM Certifications

- PMP
- ITIL PgMP PRINCE2 •
- CAPM
- MSP
- ACP
- PMI-RMP

- CSM PMI-SP

Essential PM Tools

Gantt Chart Network Diagram Risk Register Issues Log **RACI Matrix**

Cash Flow Principles

Time Value of Money (TVM) Net Present Value (NPV) Internal Rate of Return (IRR) Return on Investment (ROI)

Payback Period **Working Capital** Capital Budgeting Financial Leverage Breakeven Analysis **Financial Ratios**

Project Management Terms

PROJECT temporary endeavor with a unique goal, to create a product, service, or result

PROJECT MANAGEMENT planning, organizing, executing, and controlling projects to achieve specific goals and objectives within a defined time frame and budget

SCOPE project boundaries; what is included and excluded from project deliverables

STAKEHOLDER anyone with a vested interest in the project

SCHEDULE timeline of sequence and duration of project tasks and milestones

BUDGET project's financial plan, including estimated costs and allocated resources

RISK uncertain event or condition that can impact the project's objectives

QUALITY degree to which deliverables meet requirements and expectations of stakeholders



PM Methodologies

Waterfall / Traditional Agile Scrum Lean Hybrid

Management Process •

CHANGE REQUEST

> CHANGE EVALUATION

CHANGE APPROVAL

CHANGE IMPLEMENTATION

KPIs

- Project completion rate
- **Budget variance**
- Schedule variance
- Scope variance
- Quality metrics
- Resource Utilization
- Risk management efficiency
- Stakeholder satisfaction
- Change request volume
- Team member turnover
- Time to market
- Project efficiency
- Return on investment (ROI)
- Customer satisfaction
- Project complexity
- Project flexibility
- Project communication effectiveness
- Milestone achievement rate . Scheduling Tools:
- Lessons learned
- Project health index

Project Lifecycle

INITIATION

- Define purpose + objectives
- Identify stakeholders
- Develop project charter
- Conduct feasibility study

2 PLANNING

- Define project scope
- **Develop WBS**
- Estimate time/cost/resources
- Create schedule
- Identify potential risks

3 EXECUTION

- Assign + track tasks
- Manage resources + budget
- Ensure quality control
- Communicate with stakeholders
- Provide progress updates

MONITOR + CONTROL

- Track progress
- Identify + address deviations
- Manage changes
- Risk assessments + mitigation

5 CLOSURE

- Deliver final product/service/result to customer
- Conduct post-project review
- Document + archive records
- Celebrate successes!

Project Planning + Scheduling

- Work Breakdown Structure (WBS)
- Estimate Time + Resources
 - Expert judgment
 - Analogous estimating
 - Parametric estimating
- Create Project Schedule
 - Precedence Diagramming Method (PDM)
 - Critical Path Method (CPM)
 - Gantt Charts
- Gantt Charts, Network Diagrams. Resource Leveling, Schedule Compression

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